

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

PT MITRA PAJAKKU
The Nebula Center 2nd Floor
Jl. Kemanggisan Utama Raya No. J4
Kel. Kemanggisan, Kec. Palmerah
Kota Adm. Jakarta Barat
DKI Jakarta
Indonesia 11480

Holds Certificate No:

ITMS 757992

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The service management system of PT Mitra Pajakku operating tax services, tax supporting services, and collecting service for state revenue system to external customer. This is in accordance with the latest service catalogue.

For and on behalf of BSI:



Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2021-11-12

Effective Date: 2024-11-12

Latest Revision Date: 2024-09-09

Expiry Date: 2027-11-11



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](https://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.